2021 Consumer Confidence Report

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

The VDE blends raw water from three sources prior to treatment and distribution. Source 1 is made up of three shallow gravel-pack wells, source 5 is a deep bedrock (drilled) well, and source 6 is a deep gravel-pack well. The VDE is also on track to have a fourth source online late spring/early summer 2022, with two additional production wells on track for early 2023.

Source water assessment and its availability

Additional information related to the testing and sampling procedures and results can be found on the New Hampshire Department of Environmental Services website - visit OneStop under the Drinking Water category.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban

stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

For more information on water conservation and watershed protection, please visit our website, www.eastmanh2o.org, or New Hampshire Department of Environmental Services, www.des.state.nh.us.

Description of Water Treatment Process

Your water is treated by filtration and disinfection. Filtration removes particles suspended in the source water. Particles typically include clays and silts, natural organic matter, iron and manganese, and microorganisms. Your water is also treated by disinfection. Disinfection involves the addition of chlorine or other disinfectants to kill bacteria and other microorganisms (viruses, cysts, etc.) that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Cross Connection Control Survey

The purpose of this survey is to determine whether a cross-connection may exist at your home or business. A cross connection is an unprotected or improper connection to a public water distribution system that may cause contamination or pollution to enter the system. We are responsible for enforcing cross-connection control regulations and insuring that no contaminants can, under any flow conditions, enter the distribution system. If you have any of the devices listed below please contact us so that we can discuss the issue, and if needed, survey your connection and assist you in isolating it if that is necessary.

- Boiler/ Radiant heater (water heaters not included)
- Underground lawn sprinkler system
- Pool or hot tub (whirlpool tubs not included)
- Additional source(s) of water on the property
- Decorative pond
- Watering trough

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Monitoring and reporting of compliance data violations

Quarter 3 violation of public notice requirements for lead & copper sampling; return to compliance October 6, 2021.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Village District of Eastman is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take

to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Additional Information for Arsenic

While your drinking water meets EPA's standard for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report. Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfection By-Products								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Haloacetic Acids (HAA5) (ppb)	**NA**	**60**	**NA**	**28.6**	**54.6**	**2021**	**No**	**By-product of drinking water chlorination**
TTHMs [Total Trihalomethanes] (ppb)	**NA**	**80**	**NA**	**51.8**	**52.3**	**2021**	**No**	**By-product of drinking water disinfection**
Inorganic Contaminants								

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Detect In Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Fluoride (ppm)	4	4	.33	NA	NA	2021	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Sodium (optional) (ppm)	NA		23	NA	NA	2021	No	Erosion of natural deposits; Leaching

Additional Contaminants
In an effort to insure the safest water possible the State has required us to monitor some contaminants not required by Federal regulations. Of those contaminants only the ones listed below were found in your water.

Contaminants	State MCL	Your Water	Violation	Explanation and Comment
Bromodichloromethane		1.1 ug/L	No	Disinfection by-product
Chloride (secondary)	250 mg/L	14 mg/L	No	
Iron (source)		.022 mg/L	No	
Mangagese (source)		.016 mg/L	No	
Sulfate (secondary)	250 mg/L	6.3 mg/L	No	

Undetected Contaminants
The following contaminants were monitored for, but not detected, in your water.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
1,1,1-Trichloroethane (ppb)	200	200	ND	No	Discharge from metal degreasing sites and other factories

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
1,1,2-Trichloroethane (ppb)	3	5	ND	No	Discharge from industrial chemical factories
1,1-Dichloroethylene (ppb)	7	7	ND	No	Discharge from industrial chemical factories
1,2,4-Trichlorobenzene (ppb)	70	70	ND	No	Discharge from textile-finishing factories
1,2-Dichloroethane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
1,2-Dichloropropane (ppb)	0	5	ND	No	Discharge from industrial chemical factories
2,4-D (ppb)	70	70	ND	No	Runoff from herbicide used on row crops
Alachlor (ppb)	0	2	ND	No	Runoff from herbicide used on row crops
Antimony (ppb)	6	6	ND	No	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder; test addition.
Arsenic (ppb)	0	10	ND	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Atrazine (ppb)	3	3	ND	No	Runoff from herbicide used on row crops
Barium (ppm)	2	2	ND	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Benzene (ppb)	0	5	ND	No	Discharge from factories; Leaching from gas storage tanks and landfills

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
Benzo(a)pyrene (ppt)	**0**	**200**	**ND**	**No**	**Leaching from linings of water storage tanks and distribution lines**
Beryllium (ppb)	**4**	**4**	**ND**	**No**	**Discharge from metal refineries and coal-burning factories; Discharge from electrical, aerospace, and defense industries**
Cadmium (ppb)	**5**	**5**	**ND**	**No**	**Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints**
Carbofuran (ppb)	**40**	**40**	**ND**	**No**	**Leaching of soil fumigant used on rice and alfalfa**
Carbon Tetrachloride (ppb)	**0**	**5**	**ND**	**No**	**Discharge from chemical plants and other industrial activities**
Chlordane (ppb)	**0**	**2**	**ND**	**No**	**Residue of banned termiticide**
Chromium (ppb)	**100**	**100**	**ND**	**No**	**Discharge from steel and pulp mills; Erosion of natural deposits**
Copper - source water (ppm)	**NA**		**ND**	**No**	**Corrosion of household plumbing systems; Erosion of natural deposits**
Cyanide (ppb)	**200**	**200**	**ND**	**No**	**Discharge from plastic and fertilizer factories; Discharge from steel/metal factories**
Di (2-ethylhexyl) phthalate (ppb)	**0**	**6**	**ND**	**No**	**Discharge from rubber and chemical factories**
Dinoseb (ppb)	**7**	**7**	**ND**	**No**	**Runoff from herbicide used on soybeans and vegetables**

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
Diquat (ppb)	**20**	**20**	**ND**	**No**	**Runoff from herbicide use**
Endrin (ppb)	**2**	**2**	**ND**	**No**	**Residue of banned insecticide**
Ethylbenzene (ppb)	**700**	**700**	**ND**	**No**	**Discharge from petroleum refineries**
Glyphosate (ppb)	**700**	**700**	**ND**	**No**	**Runoff from herbicide use**
Heptachlor (ppt)	**0**	**400**	**ND**	**No**	**Residue of banned pesticide**
Heptachlor epoxide (ppt)	**0**	**200**	**ND**	**No**	**Breakdown of heptachlor**
Hexachlorobenzene (ppb)	**0**	**1**	**ND**	**No**	**Discharge from metal refineries and agricultural chemical factories**
Hexachlorocyclopentadiene (ppb)	**50**	**50**	**ND**	**No**	**Discharge from chemical factories**
Lead - source water (ppm)	**NA**		**ND**	**No**	**Corrosion of household plumbing systems; Erosion of natural deposits**
Mercury [Inorganic] (ppb)	**2**	**2**	**ND**	**No**	**Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland**
Methoxychlor (ppb)	**40**	**40**	**ND**	**No**	**Runoff/leaching from insecticide used on fruits, vegetables, alfalfa, livestock**
Nitrate [measured as Nitrogen] (ppm)	**10**	**10**	**ND**	**No**	**Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits**
Nitrite [measured as Nitrogen] (ppm)	**1**	**1**	**ND**	**No**	**Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits**

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
Oxamyl [Vydate] (ppb)	**200**	**200**	**ND**	**No**	**Runoff/leaching from insecticide used on apples, potatoes and tomatoes**
Pentachlorophenol (ppb)	**0**	**1**	**ND**	**No**	**Discharge from wood preserving factories**
Picloram (ppb)	**500**	**500**	**ND**	**No**	**Herbicide runoff**
Radium (combined 226/228) (pCi/L)	**0**	**5**	**ND**	**No**	**Erosion of natural deposits**
Selenium (ppb)	**50**	**50**	**ND**	**No**	**Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines**
Simazine (ppb)	**4**	**4**	**ND**	**No**	**Herbicide runoff**
Styrene (ppb)	**100**	**100**	**ND**	**No**	**Discharge from rubber and plastic factories; Leaching from landfills**
Tetrachloroethylene (ppb)	**0**	**5**	**ND**	**No**	**Discharge from factories and dry cleaners**
Thallium (ppb)	**.5**	**2**	**ND**	**No**	**Discharge from electronics, glass, and Leaching from ore-processing sites; drug factories**
Toxaphene (ppb)	**0**	**3**	**ND**	**No**	**Runoff/leaching from insecticide used on cotton and cattle**
Uranium (ug/L)	**0**	**30**	**ND**	**No**	**Erosion of natural deposits**
Vinyl Chloride (ppb)	**0**	**2**	**ND**	**No**	**Leaching from PVC piping; Discharge from plastics factories**
Xylenes (ppm)	**10**	**10**	**ND**	**No**	**Discharge from petroleum factories; Discharge from chemical factories**

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
cis-1,2-Dichloroethylene (ppb)	70	70	ND	No	Discharge from industrial chemical factories
trans-1,2-Dichloroethylene (ppb)	100	100	ND	No	Discharge from industrial chemical factories

Unit Descriptions	
Term	Definition
ug/L	ug/L : Number of micrograms of substance in one liter of water
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
ppt	ppt: parts per trillion, or nanograms per liter
pCi/L	pCi/L: picocuries per liter (a measure of radioactivity)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

Important Drinking Water Definitions	
MRDLG	**MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.**
MRDL	**MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.**
MNR	**MNR: Monitored Not Regulated**
MPL	**MPL: State Assigned Maximum Permissible Level**

For more information please contact:

Contact Name: Amy Lewis
Address: 53 Wellfield Road
Springfield, NH 03284
Phone: 6035044216